



Your City

Where to Find Your City Information

How to get answers to your questions



Jacksonville staff want to help you resolve issues and answer questions you have about City services, emergencies, programs, meetings and events. We reach out to Citizens in a variety of ways to help serve you better, including:

Utility Insert - If you are reading this, Great! This insert is one way we reach out to you to let you know about Your City. This monthly insert that is mailed with your utility bill provides information from City Council and the Mayor, initiatives, Public Safety messages, services like sanitation, sewer and recreation. You'll also see information about the health of our drinking water, stormwater pollution prevention, transit, festivals, observances and programs.

Jacksonville Connect - A one to one, local messaging system that allows the City to target local messages important to you. You receive messages including emergencies, road closures, water boils, weather events from the City through text, phone call or email (you decide how you want to receive). This service is free and we do not share your information with others. Sign Up online at JacksonvilleNC.gov/Connect.

JacksonvilleNC.gov - The City's Website includes many services including these top items: pay your utility bill online, access City calendars and G10TV schedule, sign up for events and programs and view videos. You can also check on permits and plans, look up codes and flood zones, see what you can recycle, view reports, agendas and minutes, report a crime, link to social media, and find out about current events and messages.

G10TV - The Jacksonville-Onslow Government Channel is the place to tune in to see the latest City and County meetings, Your City profiles, ceremonies and special events. Broadcast schedules are online on the City and the County websites. Jacksonville broadcasts all City Council Workshops, Regular Meetings and Special Meetings, as well as meetings for the City's Advisory Boards. The County Board of Commissioners bimonthly meetings and ONWASA (Onslow Water and Sewer Authority) Board meetings are also broadcast. Onslow County Schools produces programs with students and covers the Education Board Meetings also available for view on G10TV. The Broadcast schedule for G10TV is on the City's website JacksonvilleNC.gov and the County website, OnslowCountyNC.gov.

Social Media - Join the other 16,000 City followers on Facebook for the latest in Your City Info at 'Jacksonville North Carolina Government'. The City is also on the following Social Media Sites to help serve you better: Twitter - '@COJacksonville', YouTube - 'Jacksonville NC' and 'cojacksonville' for Instagram. Also look for Jacksonville Public Safety and Jacksonville Recreation & Parks on Facebook.



Jacksonville City Cemetery Spaces Available

City Clerk to act as facilitator to sell privately owned cemetery spaces



Some owners of a few unused spaces in the City of Jacksonville Cemetery have notified the City Clerk that they would like to sell these unused spaces. In many cases, the families no longer have a need for the space. These are privately owned and the City Clerk's office can act as a facilitator between the seller of the unused space and the purchaser.

This is a rare opportunity as the City has no spaces available. For more information, please call the City Clerk's Office at 910 938-5224.

Clogged Sewer Pipes Can Cost \$\$

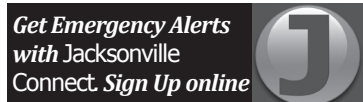
A few guidelines to save you money and prevent clogs



A Few Greasy Facts - Fats, oils and grease from cooking and food all contribute buildup in your pipes and the pipes that run from your house to the City Sewer. Fats, oils and grease are frequently poured down the drain because the warm oils are liquid and can easily be poured. But you should know that as the liquid cools, it solidifies into a hardened mass and causes buildup inside pipes. This buildup restricts flow of sewage and clogs pipes at your residence and in the City system. **Please Prevent Clogs** - Don't pour grease down your sink, put grease in a can and throw it in the trash after it cools. The City has free grease can lids and scrapers available to Citizens at City Hall, 815 New Bridge Street.

What Not to Flush - Flushing anything but toilet paper or human waste can cause clogs and back ups. Even if a product says it is flushable, it can clog your pipes. The best solution is to throw flushable and non-flushable items (other than toilet paper and human waste) in the trash and bring it to the curb for your weekly pick up service.

Your Responsibility - Although the City maintains and services all pipes leading to your home, please remember, you are responsible for pipes and clogs on your property. Following the guidelines above may help save you costly repairs in the future.



Online: JacksonvilleNC.gov



City Offices are Open on President's Day

City Council and Community Advisory Boards are in session throughout the month



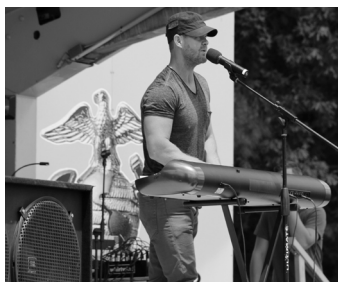
City of Jacksonville offices will remain open for business on February 20, President's Day. Although many businesses close for this national holiday, the City will be open normal working hours. City Hall opens its doors 8AM-5PM, and Jacksonville Public Safety as well as Recreation & Parks and other City offices will operate normally.

February Meetings - Jacksonville City Council is scheduled to meet February 7 & 21. City Council Workshops and Meetings are held at City Hall 815 New Bridge Street and are open to the public. Community Advisory Board meetings are also open to the public and meet as follows for February:

Feb 2 Thu	6PM	Env & Appearance Adv Cmte	Feb 13 Mon	6PM	Planning Adv Bd
Feb 2 Thu	6PM	Youth Council	Feb 21 Tue	5PM	Council Workshop
Feb 7 Tue	5PM	Council Workshop	Feb 21 Tue	7PM	Council Regular Meeting
Feb 9 Thu	12PM	Onslow Civic Affairs Cmte	Feb 22 Wed	4PM	Board of Adjustment
Feb 9 Thu	5:30PM	Water & Sewer Adv Cmte	Feb 23 Thu	1:30PM	Tourism Dev Authority

Jacksonville City Council Meetings and Community Advisory Board Meetings are broadcast and rebroadcast on G10TV and streamed online at JacksonvilleNC.gov/WatchNow

Upcoming Events



Xtreme Endurance Challenge, February 11, 8AM - 12PM - Held at New River MCAS on a once used mountain bike trail, this grueling off road course will lead you through a beautiful and challenging terrain. Your endurance and agility will be tested as you battle its varied terrain and natural surfaces. This is the 1st race of the Grand Prix Series Trifecta. mccslejeune-newriver.com/grandprix (Supported by the Jacksonville Tourism Development Authority.)



Jacksonville Recreation & Parks hosts an African American Read-In Event, February 12 - The month of February is National African American Read-In month. During the month of February communities, schools and organizations are urged to make literacy a significant part of Black History Month by hosting an African American Read-In as part of the National Council's effort to promote literacy in America. The event is planned for February 12, 2-4PM at Jacksonville City Hall, 815 New Bridge Street. Free and open to the public. For details visit JacksonvilleNC.gov/Recreation



Jacksonville's Jamboree Auditions, February 25 - Jack Amyette Recreation Center, 1825 South Drive. Come and 'strut your stuff' at the Jacksonville's Jamboree annual Jacksonville's Got Talent Show. Finals take place at the Jacksonville Jamboree spring festival the first Saturday in May. Call 910 938-5312 to register. JacksonvilleJamboree.com (Jacksonville's Jamboree is supported by the Jacksonville Tourism Development Authority.)



7th Annual Pickleball Tournament, March 2, 10AM - March 5, 7PM - Jacksonville Recreation & Parks is the host for the annual Pickleball Tournament. This exciting and competitive competition draws participants from all over North Carolina and neighboring states. Whether you compete or cheer, this is a must do event. Pickleball matches are played indoors at the Jacksonville Commons, 100 Recreation Lane. Details are online at JacksonvilleNC.gov/Recreation



St. Paddy's Engineer 5-Mile Challenge, March 11, 8AM - 12PM - On MCB Camp Lejeune at Courthouse Bay, this course was designed by Marine Corps Engineers to train Marines. The course includes a variety of obstacles and mud pits that will challenge your physical and mental endurance. This is the 2nd race of the Grand Prix Series Trifecta. mccslejeune-newriver.com/grandprix (Supported by the Jacksonville Tourism Development Authority.)



City offers educational class for home buyers

Learn valuable tips from local experts

Jacksonville Community Development in conjunction with local Lenders & Real Estate professionals offers homebuyer education courses held every other month. Professionals share information and answer questions and concerns. The next Homebuyer Education Class will be held Saturday, March 18 8AM - 5PM. A \$10 Registration covers materials and lunch is provided by local sponsors. Space is limited and reservations are a must. To reserve a spot for the March class please call 938-5286.



**Recreation & Parks
The Fun Starts Here!**



Like us on Facebook
Jacksonville Recreation
& Parks, NC

Online: JacksonvilleNC.gov

The Fun Starts Here: Recreation News Highlights

- **Feb 3 - 24, Youth Spring Baseball & Softball Registration** - Register to play in our Youth Baseball/Softball League. First time registration requires a birth certificate and proof of residency. T-Ball (Boys and Girls) participants ages 5-6 prior to May 1, 2017. Boys Baseball participants ages 7-18 prior to May 1, 2017. Girls Softball participants ages 7-18 prior to January 1, 2017 Fee: \$30 residents & \$55 non-residents. \$5 Late registration fee after February 25
- **Feb 4, 11 & 18, Softball Players Clinic** - A great opportunity to work on your softball fundamentals and best of all, it is free. Bring your equipment, dress in athletic clothes and don't forget your water bottle. 1-2:30PM ages 7-9, 2:30-4PM ages 10-16 at the Jacksonville Commons Recreation Center, 100 Recreation Lane. Free
- **Feb 13, Scrapbooking & Card Making Group** - Make new memories and preserve old ones. Bring your supplies or photos and enjoy some time with fellow crafters at the Jacksonville Seniors Center, 100 Recreation Lane, 9AM-12PM.
- **Feb 15, Adult Spring Men's & Women's Softball Leagues Meeting** - There will be an organizational meeting for the Spring Men's and Women's Softball Leagues 6PM at the Commons Recreation Complex, 100 Recreation Lane. Anyone interested in playing/coaching are encouraged to attend.

Recreation & Parks has a lot to offer! Check out our other fitness classes - Fitness Bootcamp, Happy Steps, Performing Arts, Yoga, Zumba and more! Info at JacksonvilleNC.gov/Recreation or call 938-5312

